

MAKE THE MOST OF YOUR

MEMBERSHIP





Thank you for being a Zooporter. Even if you've been a patron member in the past, you'll want to refer to this handy guide on making the most of your membership. We have added some new benefits and experiences that are worth checking out—so read on, and if you have any questions, just call us at **(402) 738-2073.**

WHAT ARE MY MEMBERSHIP CARDS?



Membership cards are the key to your Zoo visits! Use them for admission to the Zoo and Wildlife Safari Park, to get unlimited rides wristbands and to utilize discounts at the gift shop and concessions.

During admission, Guest Services workers may also check your photo ID to ensure that no one else is trying to use your membership cards.

If you are renewing your patron membership, your current member cards are still active! If you lose your cards, simply call the Foundation office at **(402) 738-2073** to request new cards.

While every membership gets two physical membership cards, you can also download a virtual membership card to make coming to the Zoo even easier.

Please visit OmahaZoo.com/become-a-member for questions about your virtual membership card.



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Membership ID * 123456789

Last Name * Smith

Email * example@gmail.com

* All fields are required

LOOKUP MEMBERSHIP

Steps to get your virtual membership card:

- 1 Download and install Omaha's Henry Doorly Zoo and Aquarium's app on your mobile device.
- 2 Enter required information into the **My Membership Card** section of the app.

Note: Your Member ID is not the numbers on the back of your membership card. You can get your Member ID by visiting the Zoo or calling (402) 738-2073.

- 3 Select **Lookup Membership** at the bottom of the screen. If all of the information entered matches the member profile information given at the time of purchase, an unverified membership card will appear.
- 4 The last step is to come to the Zoo with your photo ID. A Guest Services staff member will authorize your virtual card, and it will be all set up for future use.

WHO TO BRING TO THE ZOO WITH YOU

When coming to the Zoo, admission includes two named members from the same household, up to six children or grandchildren, as well as two additional guests with every visit.

Note: During each visit, a named member must be present to utilize the patron membership.

Once your group is at the Zoo, you can enjoy unlimited rides as well as admission to Stingray Beach and the Lozier Giant-Screen Theater.

► **Don't forget, you can also use your patron membership cards to visit the Lee G. Simmons Wildlife Safari Park!**

HOW TO GET YOUR SINGLE-USE ADMISSION PASSES

Every patron membership receives single-use admission passes (*for the number of passes you receive, see the benefits chart in the back of this booklet*). These single-use admission passes are a great opportunity to bring additional guests to help others fall in love with your Zoo. The passes sit electronically on your account and can be redeemed at Guest Services during your visit.



ADDING A NANNY TO YOUR MEMBERSHIP

A nanny can utilize your membership when accompanying children from your household as long as you've given us their name to add to your membership. To expedite admission, we recommend that you give one of your patron membership cards to your nanny. **To add a nanny to your account, call our office at (402) 738-2073.**

HOW TO GET PRIORITY REGISTRATION

If you are signed up to receive our emails, you will receive a special link to available programs 24 hours in advance for select education programs and events so you can reserve your spot before the general public. To register for these and receive your member discount, you will need to log into the website using your Member ID.

Note: Your Member ID is not the numbers on the back of your membership card. You can get your Member ID by visiting the Zoo or calling (402) 738-2073.

SPECIAL PERKS PATRON MEMBERS GET WHILE VISITING THE ZOO

Unlimited rides!



Every patron membership now gives you unlimited use of the rides that you love! These include the train, tram, carousel, and Skyfari. During your visit, simply go to Guest Services, or a ride kiosk, and show your patron membership card to get your unlimited rides wristband for you and your guests who are present (maximum of 10).

Gift shop and concessions discounts!



Grab a discount on your concessions or gift shop purchase by showing your patron membership card during checkout.



BYPASS ADMISSIONS LINES ON BUSY DAYS

From Memorial Day to Labor Day, start your Zoo fun faster by utilizing a special patron line at admissions. During these mornings, patron members can go to a kiosk located outside the Gift Shop exit and scan their patron membership card to get quicker access to the Zoo.

BEHIND-THE-SCENES DONOR EXPERIENCES

Beginning at the \$1,000 patron level, you have the opportunity to take advantage of a behind-the-scenes donor experience. During this experience, you'll have the chance to get up close and personal with one of our animal residents while learning more about animal care from our knowledgeable zookeepers. To schedule your experience, call (402) 738-2073. Please allow two weeks in advance before your preferred date.

ALL PATRON MEMBERSHIPS NOW INCLUDE AN ENHANCED PACKAGE OF BENEFITS

- Zoo admission for 2 adults and up to 6 children/grandchildren
- Lozier Theater for 2 adults and up to 6 children/grandchildren
- Wildlife Safari Park admission
- 2 additional guests with every visit
- Wristbands for unlimited rides on train, tram, carousel, and Skyfari
- Addition of nanny or babysitter
- Member education discount
- Foundation event invitations
- Priority registration/early notification for select education programs
- Priority registration for events
- Special patron line at admissions during peak season

	500	1,000	2,500	5,000	10,000
Concessions and Gift Shop Discount	10%	10%	20%	20%	30%
Single-Use Passes	6	8	10	10	10
Behind-the-Scenes Tour		For 6	Premium* Tour for 8	Premium* Tour for 8	Premium* Tour for 8
Facility Rental Discount			10%	15%	25%
NEW! Zoo Briefing with Director				Yes	Yes
NEW! Reserved Parking				Yes**	Yes**

*Your premium tour day includes breakfast or lunch and a behind-the-scenes experience in two animal areas.

**Reserved parking requires at least 48 hours' notice. For questions on this benefit, contact the Omaha Zoo Foundation.

Patron memberships are valid for 12 months from the date of purchase, or 12 months from the existing membership expiration date. See OmahaZooFoundation.org for a complete list of patron membership benefits and frequently asked questions (FAQs).



omahazoofoundation.org